



Return Authority Form

To Obtain a RA Number for a product return either email raw@wigsonline.com.au or contact Wigs Online (Within Australia) 1300 797 579 or (International) +61 39008 1253

Return / Exchange requests MUST be made within 3 days of taking delivery.

Wigs Online Return & Exchange Terms and Conditions:

Wigs Online will only accept Returns for items that are still in resalable condition.

- Items must be in Original Packaging with no Rips, Tears or Cuts.
- Items will not have a worn smell. e.g. Perfume, Smoke etc..
- Items must have Tags still attached.
- Items must not be damaged or altered in anyway.
- All Accessories & Items Purchased within the Discounted Section are non-returnable.

EXCHANGES do not incur restocking fees, however a 15% restocking fee will apply to REFUNDS. Postage Charges are beyond our control and cannot be refunded or credited. Postage for Exchanges will be added to the cost of an Exchange.

Please fill in the below details to obtain a Refund or Exchange and send it back with your item to **Buy it all Online, PO Box 4220, Burwood East Vic 3151, Australia**

Wigs Online RA Number

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Name: _____

Home Telephone _____

Mobile Telephone _____

Date of Purchase: _____

Style Name: _____

Item Colour: _____

Reason for Return: _____

Would you like a Refund?

*Refunds be processed within 7 Days of upon receiving your return.

Or For Exchange

Please exchange my item with:

Style Name: _____

Item Colour: _____

*** Please allow up to 7 days for your exchange item ***