

Wigs Online .com.au

Return Authority Form

To Obtain a RA Number for a product return either email raw@wigsonline.com.au or contact Wigs Online (Within Australia) 1300 797 579 or (International) +61 39095 8868

Return / Exchange requests MUST be made within 3 days of taking delivery.

Wigs Online Return & Exchange Terms and Conditions:

Wigs Online will only accept Returns for items that are still in resalable condition.

- > Items must be in Original Packaging with no Rips, Tears or Cuts. e.g. Boxes or Bags and hermetically sealed False Eyebrows.
- > Items will not have a worn smell. e.g. Perfume, Smoke etc..
- > Items must have Tags still attached.
- > Items must not be damaged or altered in anyway.
- > Accessories, Care Products and all Items Purchased from the Clearance items / Specials Section are non returnable.

EXCHANGES do not incur fees, however a restocking fee of 15% or \$25 (which ever is lower) will apply to REFUNDS.

Refunds exclude postage charges, transaction fees (transaction fees charged by each payment gateway vary between 2% & 4%) and selected Brands.

A Postage Charge for Exchanges will be added to the cost of an Exchange.

[\(Please see website for full Terms and Conditions\)](#)

Please fill in the below details to obtain a Refund or Exchange and send it back with your item to
Buy it all Online, PO Box 4220, Burwood East Vic 3151, Australia

Wigs Online RA Number

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Name:	
Home Telephone	
Mobile Telephone	
Date of Purchase:	
Style Name:	
Item Colour:	
Reason for Return:	
Would you like a Refund?	

*Refunds will be processed within 3 business days after receiving your return.

Or For Exchange

Please exchange my item with:

Style Name: _____

Item Colour: _____

*** Please allow up to 5 days for your exchange item to be delivered ***